

TVCA QIS Toolkit

This toolkit has been developed to help PCNs and GP Practices to deliver the Thames Valley Cancer Alliance (TVCA) Quality Improvement Scheme for 2021-22. The toolkit is a resource for primary care teams, both clinical and non-clinical, and the intention is to make relevant information easily accessible within your practice. Below is an index for the toolkit, if you click on a section heading below, it will take you to the relevant place in the toolkit. Please email any feedback on this Toolkit to england.tvcaadmin@nhs.net




i Patient Information

Reaching out to specific groups

NHS guidance on equitable access to screening under the Equalities Act






- Ethnicity:**
- [Cancer information available in alternative languages](#)
 - [Cervical screening leaflets in other languages](#)
 - [Advice and guidance on the health needs of migrants](#)
- Gender:**
- [NHS population screening: information for trans and non-binary people](#)
 - [Supporting trans and non-binary people \(advice for GPs\)](#)
- Learning Disability:**
- [Macmillan Easy Read Templates](#)
 - [Cancer Screening and people with learning disabilities](#)
 - [Cancer Awareness Resources for People with a Learning Disability](#)
 - [Bowel Cancer Screening – Easy Reading Guide \(PHE\)](#)
 - [Bowel Cancer Screening Easy Read Booklets \(Bowel Cancer UK\)](#)
 - [Breast screening for women with learning disabilities \(NHS England\)](#)
 - [Breast Cancer Screening – Easy Reading Guide \(PHE\)](#)
 - [Smear test video for women with a learning disability \(Jo’s Cervical Cancer Trust\)](#)
 - [Cervical Screening – supporting women with learning disabilities](#)
 - [Having a Smear Test – Easy Reading Guide \(PHE\)](#)
- Post-Hysterectomy:**
- [Screening post-hysterectomy](#)


[How to meet the information and communication needs of patients](#)

Online Resources

Macmillan Support Line: Call 0808 808 00 00

Health & Wellbeing for Patients:
[Macmillan – Local Health & Wellbeing Services](#)
[Macmillan – Online Community](#)
[Frimley Health & Wellbeing Update 2021](#)
[Thames Hospice – Emotional Support](#)

- 
[Bowel](#)
[Breast](#)
[Cervical](#)
- 
[National Cancer Screening Programme Leaflets:](#)
[Bowel Screening](#)
[Breast Screening](#)
[Cervical Screening](#)
- Screening Programmes**

[‘About Cancer’ section](#)
[Leaflets & Information sheets](#)
- 
[‘Information & Support’ section](#)
- 
[‘Information’ section](#)
[‘Support’ section](#)
- 
[‘About Bowel Cancer’ section](#)
- 
[‘About Breast Cancer’ section](#)

Currently there is not a national screening programme for prostate cancer. However, men may request and book a prostate check at their GP practice.
 [PHE guidance on PSA testing](#);
 [Prostate Cancer UK](#);
 [Evidence summary – PSA screening in men without symptoms](#)


[Having a colonoscopy](#)


[Bowel Cancer Screening: helping you decide](#)

Screening Guidance

Bowel Screening

National Guidance:
[NHS Bowel Cancer Screening programme \(BCSP\)](#)


- Best Practice:**
- [PHE Increasing uptake of bowel screening](#)
 - [Bowel screening resources to support best practice](#)
 - [Good Practice Guide](#)

Booking Appointments:

- To order a bowel screening kit, call Freephone 0800 707 6060

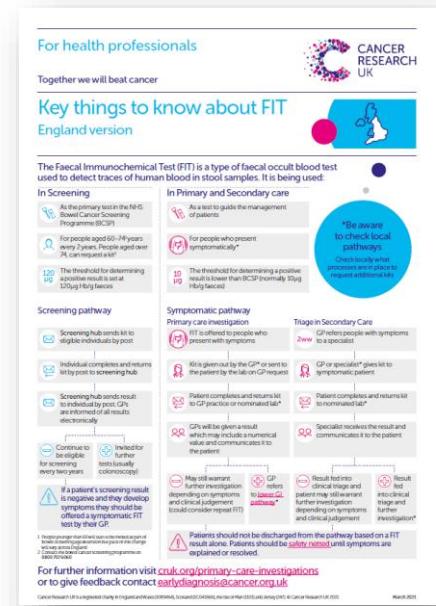
FIT for Bowel Cancer Screening

National Guidance:
[NHS Bowel Cancer Screening programme \(BCSP\)](#)

 [Advice for Patients – ‘how to do the Bowel Screening Kit’](#)

- [TVCA FIT / Lower GI Pathway](#)
- [TVCA FIT / Lower GI Guidance](#)

Primary Care staff will need an NHSFutures login to access these documents



Breast Screening

National Guidance:
[NHS Breast Screening Programme \(BSP\)](#)

- Best Practice:**
- [Follow best practice and standard guidelines](#) (GOV.UK)
 - [Use information leaflets & promotional materials](#) (PHE)

Booking Appointments:
Appointments can be rebooked even if the mobile unit is not in your area to arrange call

- Aylesbury & Wycombe** Screening Service: 01494 425 689
- West Berkshire** Screening Service: 0118 322 8282
- Oxford** Breast Imaging Centre: 01865 235 621
- Swindon** Screening service: 01793 604 036
- East Berkshire Breast Diagnostic Centre (Windsor):** 01753 636 648

Cervical Screening


National Guidance:
[NHS Cervical Screening Programme \(CSP\)](#)

- Best Practice:**
- [Make cervical screening more accessible](#)
 - [Evidence on making cervical screening more accessible](#)
 - [Make an informed choice - Cervical Screening: It's your choice](#)
 - [Your questions on cervical screening](#)
 - [Good Practice Guide](#)
 - [Cervical Screening after sexual violence](#)

Booking Appointments:

- Appointments are booked with the GP practice.

PSA Testing

 [PSA screening in men without any symptoms](#)

Improving the uptake of cancer screening

Tips to increase screening & following up DNAs / Non-Responders

- **Check patient contact details** at each encounter and regularly maintain the practice list
- Ensure that **Prior Notification Lists (PNLs)** (Cervical screening) and 'advance lists' (Bowel screening) are dealt with promptly, where available
- Ensure that when DNA or non-responder reports are received for a patient, this is **flagged on their notes**, using the correct SNOMED Code
- Offer cervical screening opportunistically, if due or appointment missed
- Encourage staff and patients to view [video](#) demonstrations of the **Bowel cancer screening FIT test kit**, so that they are familiar with how to use the kit
- Add **electronic alerts** on patient records for DNAs/non-responders, enabling ALL practice staff to identify and encourage screening participation to patients whenever they contact the practice
- **Monthly searches** are undertaken to identify people who have not responded to their recent screening invitation
- Take care not to contact patients for **whom it may be inappropriate** for their GP to encourage screening participation at this time (e.g. people undergoing treatment for the cancer for which screening is offered; people receiving palliative and end of life care; women who have had a hysterectomy)



CRUK Facilitators

All Thames Valley PCNS / GP Practices currently have access to the support and expertise of a designated CRUK Facilitator. The feedback received from many practices for previous QIS years is that the support received from CRUK was invaluable. CRUK can support with the QIS as follows –

1. Review and discuss your PCN/practice level cancer data on PHE Fingertips
2. Support quality improvement activities around cancer screening and early diagnosis
3. Provide support, training and resources to meet the requirements of the QIS, PCN DES and QoF (e.g. safety netting training, cancer screening training)
4. Talk through the resources available on the QIS toolkit
5. Provide advice and support for cancer audits

Contact: Louise.Forster@cancer.org.uk

Improving Cancer Screening Performance in National Screening Programmes

[This document](#) is adapted from a resource which was circulated to Cancer Alliances. It includes examples of initiatives which have been shown to support improvement in screening uptake in the different programmes and different populations. This will aid GP Practices to plan their actions.

Increasing screening for LD patients

Derby Healthcare NHSFT ran a highly successful project to increase cancer screening uptake across all three screening programmes for patients identified as having a learning disability. [The final report can be found here.](#)

This methodology requires practices to:

- Complete a **baseline audit** (using their LD register) to identify who has not attended their cancer screening. [Example audit can be found here](#)
- **Send out easy read invite letters (Bowel, Breast, Cervical)** to those patients who have not responded to their screening invitation
- Send out an additional **easy read reminder letter / invitation letter** if no response after 6 weeks
- If no response after another 6 weeks, **another easy read reminder / invitation letter or text sent**
- **Second audit** conducted 12 weeks after the third invitation

Please note, easy read letters are also

Safety Netting

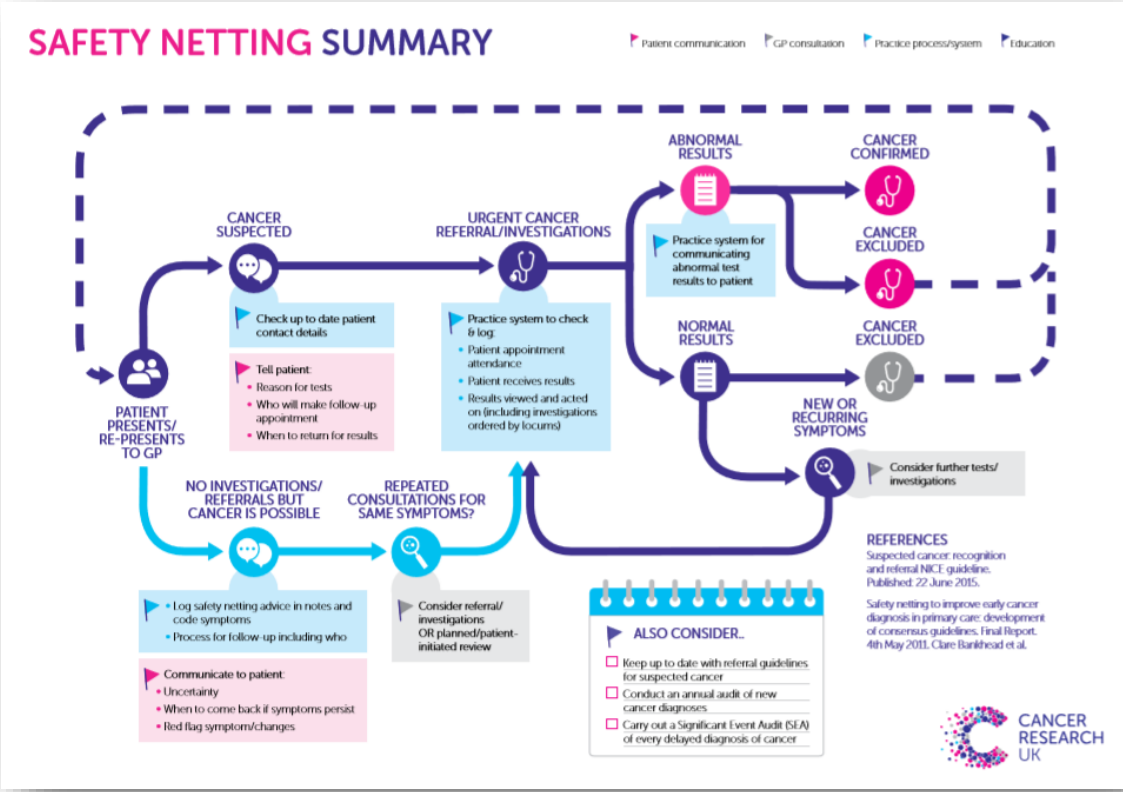
What is safety netting? Safety netting is a management strategy of patients, tests and referrals used in the context of diagnostic uncertainty in healthcare. It aims to ensure patients are monitored until signs and symptoms are explained or resolved ~ [Cancer Research UK](#)

Guidance

- [Safety Netting](#)
- [TVCA best practice tips](#)





Tools

- [Safety Netting Checklist](#)
- [Safety Netting Toolkit](#)
- [Safety Netting Guidance \(4th section on website\)](#)
- [Top 10 Tips for Safety Netting](#)



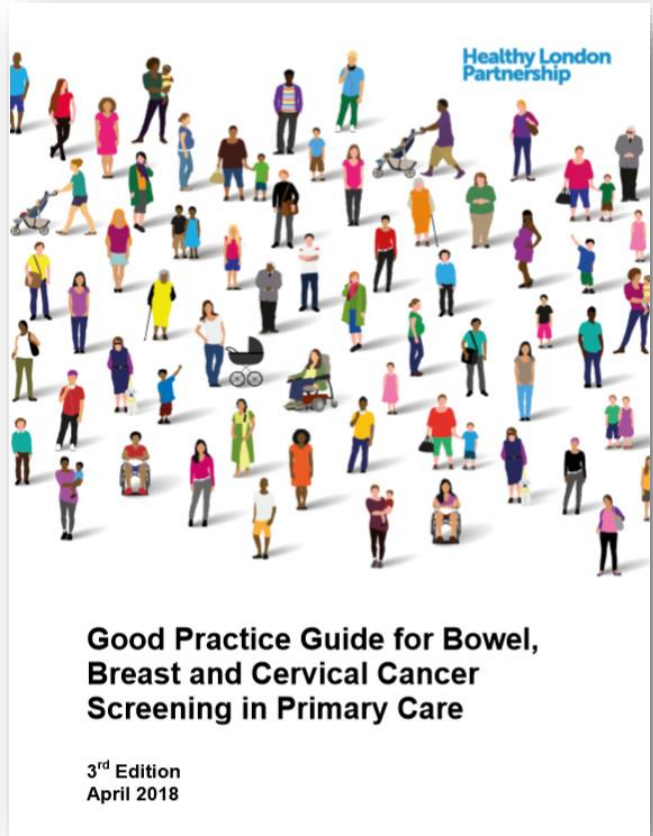
Quality Improvement Activities – Audits & Analysis

Audit

- 
[National Cancer Diagnosis Audit](#)
- 
[Quality Improvement Toolkit for Primary Care](#) (requires login)
- 
[Cervical Screening Audit Tool](#) (requires login)
- 
[Routes Diagnosis Audit](#)


Analysis

- 
[Significant Event Analysis – Template](#)
- 
[Significant Event Analysis – Further Guidance](#)
- 
[Case-based decision](#)
- 
[Return on Investment Tool: colorectal cancer](#)



Data

PHE Fingertips



[Fingertips Profiles](#)

Each PCN and practice has their own cancer profile which can be used as baseline data for the QIS

This tool contains data on cancer services for healthcare professionals and commissioners to use when assessing the impact of cancer on local populations. It includes data on cancer incidence, screening, diagnostic services, two week-wait referrals and emergency presentation/admissions.

Fingertips Indicators for QIS

The video below from TVCA explains how to navigate FingerTips and which indicators should be used when reporting data for the QIS project.

<https://www.youtube.com/watch?v=JpzDbaj1h6E>

As a summary – for **Screening**:

- Females, 50-70 screened for **breast** cancer in last 36 months (3 year **coverage**,%)
- Females, 50-70, screened for **breast** cancer within 6 months of invitation (**Uptake**, %)
- Females, 25-49, attending **cervical** screening within target period (3.5 to 5.5 year **coverage**, %)
- Females, 50-64, attending **cervical** screening within target period (3.5 to 5.5 year **coverage**, %)
- Persons, 60-74, screened for **bowel** cancer in last 30 months (2.5 year coverage, %)
- Persons, 60-74 screened for **bowel** cancer within 6 months (**Uptake**, %)


For **Two-Week Wait Referrals**:

- Two-week referrals resulting in a **diagnosis** of cancer (**Conversion** rate: as % of all TWW referrals) – *1 year and / or 5 years combined*
- New cancer cases** treated resulting from a Two Week Wait referral (**Detection** rate: % of all new cancer cases treated) – *1 year and / or 5 years combined*

National Cancer Patient Experience Survey (CPES)


- [Patient Experience \(by CCG\)](#)
- [Thames Valley Cancer Alliance \(2019\)](#)

Quality Assurance



[Quality assurance of screening data using Safety and Quality Assessment System \(SQAS\)](#)

CCG/Practice Level Screening Data



[Cervical Screening programme - interactive data at practice, CCG and local authority level](#)



LOCAL CANCER INTELLIGENCE ENGLAND | MACMILLAN CANCER SUPPORT

Home About FAQs Contact us Rest of the UK

Cancer statistics in England

Show me results for:
CCG (Clinical Commissioning Group) Cancer type (see [here](#) a list of cancer types)

Prevalence >
At the end of 2015 around **1,791,366** people were living up to 21 years after a cancer diagnosis in England. This could rise to an estimated **2,890,110** by 2030.

Incidence >
Between 2011 and 2015 there was an average of **614** new cancer diagnoses for every 100,000 people per year.


Mortality >
Between 2011 and 2015 an average of **285** people in every 100,000 died from cancer each year.

Survival >
In 2015 the one-year cancer survival was **72.3%**.

Patient Experience >
On a scale of 0 to 10, people on average rated their overall experience as: **8.7**

Education & Training

Clinical & Non Clinical Staff





An online education platform for GPs, practice nurses and other primary care professionals. [Click here](#) for more information about available courses.

Example modules for QIS include:

1. Improving the quality of your referral
2. Faecal Immunochemical Test
3. Colorectal Cancer - Early Diagnosis
4. Prostate Cancer – Responding to a PSA Screening request
5. Lung Cancer – Early Diagnosis

Gatewayc.org.uk

-  [CRUK Resources for professionals](#)
-  [Talk About Cancer: Reducing risk, early detection and myth busting course](#)
-  [Safety Netting](#)
-  [CRUK Healthcare Facilitators](#)
-  [Information on screening programmes](#)
-  [How to talk about cancer \(Communicating with patients\)](#)





-  [Macmillan resources for health professionals](#)
-  [Macmillan LearnZone](#) (free learning resources, online course and professional development tools)
-  [Information on bowel screening](#)
-  [E-learning for Health \(e-LfH\)](#)
-  [BMJ Learning](#)
-  [Jo's cervical cancer trust – Information for GPs and practice nurses](#)
-  [PHE – Guidance for the training of cervical sample takers](#)
- [London Regional Cytology Training Centre \(LRCTC\) training modules](#)

Awareness Campaigns

National Awareness Dates (Planned for 2021-22)

Cervical Screening Awareness Week	June 2021
Sarcoma Awareness Month	July 2021
Urology Awareness Month	September 2021
Blood Cancer Awareness Month	September 2021
Stoptober	October 2021
Breast Cancer Awareness Month	October 2021
Lung Cancer Awareness Month	November 2021
Pancreatic Cancer Awareness Month	November 2021
World Cancer Day	February 2022
Ovarian Cancer Awareness Month	March 2022
Prostate Cancer Awareness Month	March 2022
Bowel Cancer Awareness Month	April 2022

Campaign Resources

- 
[Be Clear on Cancer Resources](#)
- 
[CRUK Awareness & Prevention resources](#)
- 
[CRUK Be Clear on Cancer](#) (in conjunction with PHE)
- 
[BeMacmillan](#) (online resources)

Resources for Waiting Rooms

Cancer Research have developed a GP surgery slide pack which can be used on digital screens in waiting rooms

[CRUK GP Surgery Slides](#)

Cancer Awareness Videos

TVCA launched their **#KnowYourCancerRisk** series in October 2020, with the aim of communicating out messages around the signs and symptoms of specific cancers. So far, TVCA have ran campaigns for Prostate (Oct 20) and Lung (Feb 21). The videos developed as part of these campaigns can be found below.

- | | |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Prostate | <ul style="list-style-type: none"> Video by Dr Anant Sachdev (TVCA Primary Care Lead) |
| Lung | <ul style="list-style-type: none"> Video by Dr Karen Sandhu (Swindon Macmillan GP) Video by Dr Anant Sachdev (TVCA Primary Care Lead) Video by Patrick Lunt (Local lung cancer patient) |

Key Contacts

Frimley CCG

CCG Clinical Lead for Cancer
Dr Anant Sachdev (anant.sachdev@nhs.net)

GP Macmillan Lead
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CCG Cancer Leads
Orlagh Flynn (o.flynn@nhs.net)

Buckinghamshire CCG

CCG Clinical Lead for Cancer
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GP Macmillan Lead
Dr Katie Massey (katie.massey@nhs.net)

CCG Cancer Leads
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Clare Hewitt (clare.hewitt3@nhs.net)

BSW CCG

CCG Lead for Cancer
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Swindon Macmillan GP
Dr Karen Sandhu (karen.sandhu@nhs.net)

CCG Cancer Lead
Cherry Jones (cherry.jones@nhs.net)

CRUK & Macmillan

Cancer Research UK Facilitators
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Macmillan
Shelley Orton (SOrton@macmillan.org.uk)
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Berkshire West CCG

CCG Clinical Lead for Cancer & GP Macmillan Lead
Dr Kajal Patel (kajal.patel9@nhs.net)

CCG Cancer Lead
Peter Hunt (peter.hunt@nhs.net)

Oxfordshire CCG

CCG Clinical Lead for Cancer
Dr Shelley Hayles (shelley.hayles@nhs.net)

GP Macmillan Lead
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CCG Cancer Leads
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Screening Hub

Screening Hub (South)
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Bowel Screening & Immunisation Coordinator
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Breast & Cervical Screening & Immunisation Coordinator
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QIS Project Leads

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